

SWCC Group Social Media Terms of Use

SWCC Corporation and its group companies (hereinafter referred to as the “SWCC Group”) have established the following Terms of Use in accordance with the SWCC Group Social Media Policy.

Article 1 Scope of Application and Amendments to these Terms of Use

These Terms of Use shall apply to the SWCC Group and Users (as defined under Article 4) regarding the provision and use of official accounts.

The SWCC Group may amend these Terms of Use without obtaining prior approval from Users. The amended Terms of Use shall take effect upon posting on the SWCC Group’s website.

Article 2 Users

The term “User” refers to any individual who views official media accounts or performs any action such as liking or commenting on posts. By using official accounts, it is deemed that the User agrees to these Terms of Use.

Article 3 Amendment, Suspension, or Deletion of Official Accounts

The SWCC Group may change, suspend, delete, or terminate the contents of official accounts without prior notice to Users.

Article 4 Handling of Posted Content, etc.

- (1) Posts and comments submitted to official accounts are considered public information, and may be saved and recorded by the SWCC Group.
- (2) We make no promises that we will respond to comments or inquiries from Users posted to our official accounts with likes, replies, or other actions.
- (3) While copyrights and other rights pertaining to posted content belong to the company that posted it. By posting to official accounts, Users grant the company a worldwide, royalty-free, non-exclusive license to use the posted content (including the right to modify, use excerpts, reproduce, publish, translate, etc.), and agree not to exercise moral rights of author against the Company.
- (4) The SWCC Group does not follow all Users who follow its official accounts. Even if a User does not follow the Group’s official accounts, the SWCC Group may follow them.

Article 5 Intellectual Property Rights

- (1) The copyrights and all other intellectual property rights (including but not limited to copyrights, design rights, patent rights, utility model rights, trademark rights, and knowledge-related rights) pertaining to the information displayed on this service belong to the SWCC Group or the rights holders.
- (2) Users may not use any information or content provided through this service without the permission of the rights holder.
- (3) In the event of any dispute with a rights holder or third party due to a violation of these Terms of Use, Users shall resolve the dispute at their own responsibility and expense.

Article 6 Handling of Personal Information

- (1) The SWCC Group will access information publicly available to all users on the User’s SNS settings, such as their name and profile picture. By continuing to use official accounts, Users are deemed to have agreed to the Policy on Protection of Personal Information set forth below.
- (2) Personal information obtained from Users by the SWCC Group will be managed appropriately in accordance with the SWCC Group’s Policy on Protection of Personal Information (<https://www.swcc.co.jp/jpn/privacy/index.html>).
- (3) The SWCC Group will use Users’ personal information only to the extent necessary to achieve the following purposes, except as otherwise required by law.

- (a) Analysis for improving the operation of official accounts, etc. and enhancing the information disseminated
- (b) Monitoring and deleting posts that violate these Terms of Use, and exercising rights and fulfilling obligations under these Terms of Use
- (c) Other actions in accordance with the SWCC Group's Policy on Protection of Personal Information

Article 7 Disclaimer

- (1) The SWCC Group does not guarantee the accuracy or completeness of information disseminated by its official accounts or SWCC Group employees.
- (2) Information on official accounts is deemed correct at the time of posting. Information disseminated through official accounts does not necessarily constitute the official announcements or views of the SWCC Group. For official announcements and statements from the SWCC Group, please refer to the SWCC Group's official website, etc.
- (3) The SWCC Group assumes no responsibility whatsoever for any disputes or conflicts arising between Users, or between Users and third parties, in connection with its official accounts.
- (4) The SWCC Group assumes no responsibility whatsoever for any damages incurred by Users arising from their use of official accounts or their inability to use them.
- (5) The SWCC Group assumes no responsibility whatsoever for content (including comments, photos, or videos, etc.) posted by Users. Posted information is not endorsed by the SWCC Group and does not represent the views of the SWCC Group.
- (6) We cannot provide any answers whatsoever regarding functions or usage methods of software or apps provided by each SNS or third parties, or any technical questions relating to them. We assume no responsibility for any problems arising from changes to the specifications of each SNS platform.

Article 8 Prohibited Acts

The following acts (including any acts that may lead to such outcomes) against official accounts are prohibited. Posts or comments that constitute prohibited acts may be deleted or otherwise addressed without prior notice, and accounts may be blocked at our discretion. In such cases, Users will not be notified.

- (1) Posts containing content intended for criminal acts, or content that incites criminal acts
- (2) Political activities, election activities, religious activities, or similar acts
- (3) Posts containing obscene expressions
- (4) Acts that identify, disclose, or leak personal information without the consent of the person concerned
- (5) Acts of defamation against specific individuals or organizations
- (6) Acts contrary to laws and public order and morals
- (7) Acts of impersonating third parties, including the SWCC Group
- (8) Acts of diverting information obtained through official accounts for commercial purposes
- (9) Acts of posting harmful computer programs, etc.
- (10) Acts that infringe upon the copyrights, trademark rights, portrait rights, privacy, or other rights of other Users, third parties, or the SWCC Group
- (11) Acts of posting content unrelated to the official account's purpose
- (12) Acts that violate the terms of service established by each social media platform
- (13) Acts of repeatedly posting identical or similar content
- (14) Other acts deemed inappropriate by the SWCC Group

Article 9 Governing Law and Jurisdiction

These Terms of Use are governed by the laws of Japan. Any disputes arising between Users and the SWCC Group will be subject to the exclusive jurisdiction of the Yokohama District Court in the first instance.